

# SenseProfile.com

## User guide

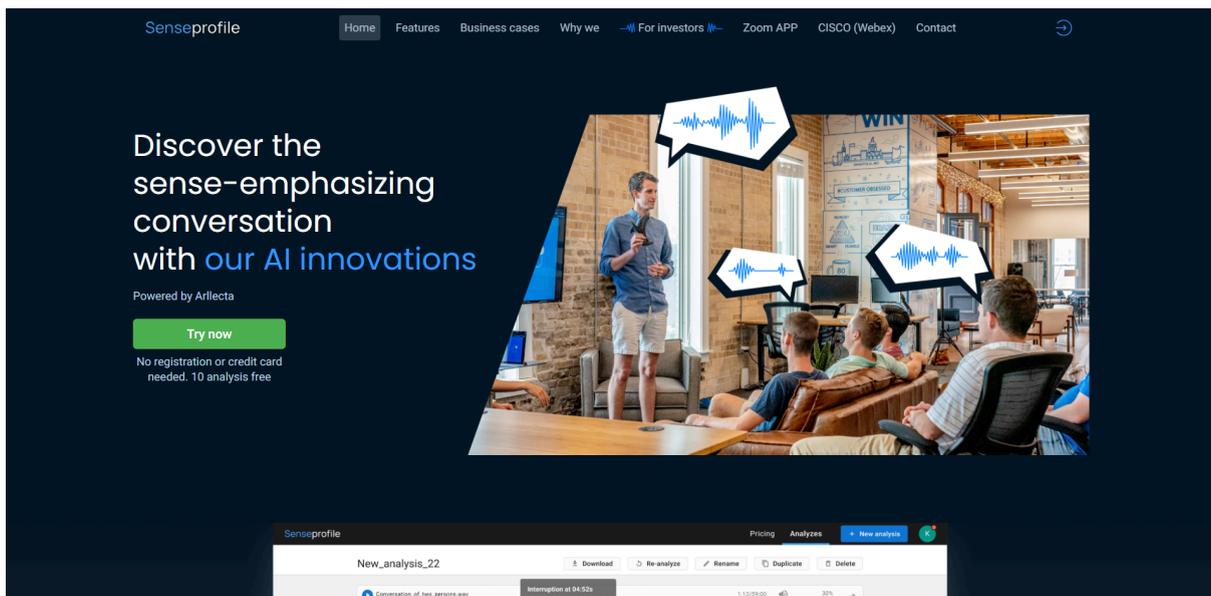
Diarization - is a text recognition service from audio that recognizes how many speakers participated in a conversation and breaks down the recognized text according to their remarks. Additionally, the service determines the tone of the conversation and searches for keywords in it.

### Audio recognition without registration and authorization

Without registration and authorization, you can use the Freemium format, in which 10 analyzes per month (the duration of one file is up to 2 minutes, the total size of downloaded files is up to 50 MB):

- 10 analyses per month;
- the duration of one file is up to 2 minutes;
- file size up to 50 MB.

In order to conduct an analysis, you need to click on the Try now button located on the main page.



After clicking the Try now button, the page for creating a new analysis opened.

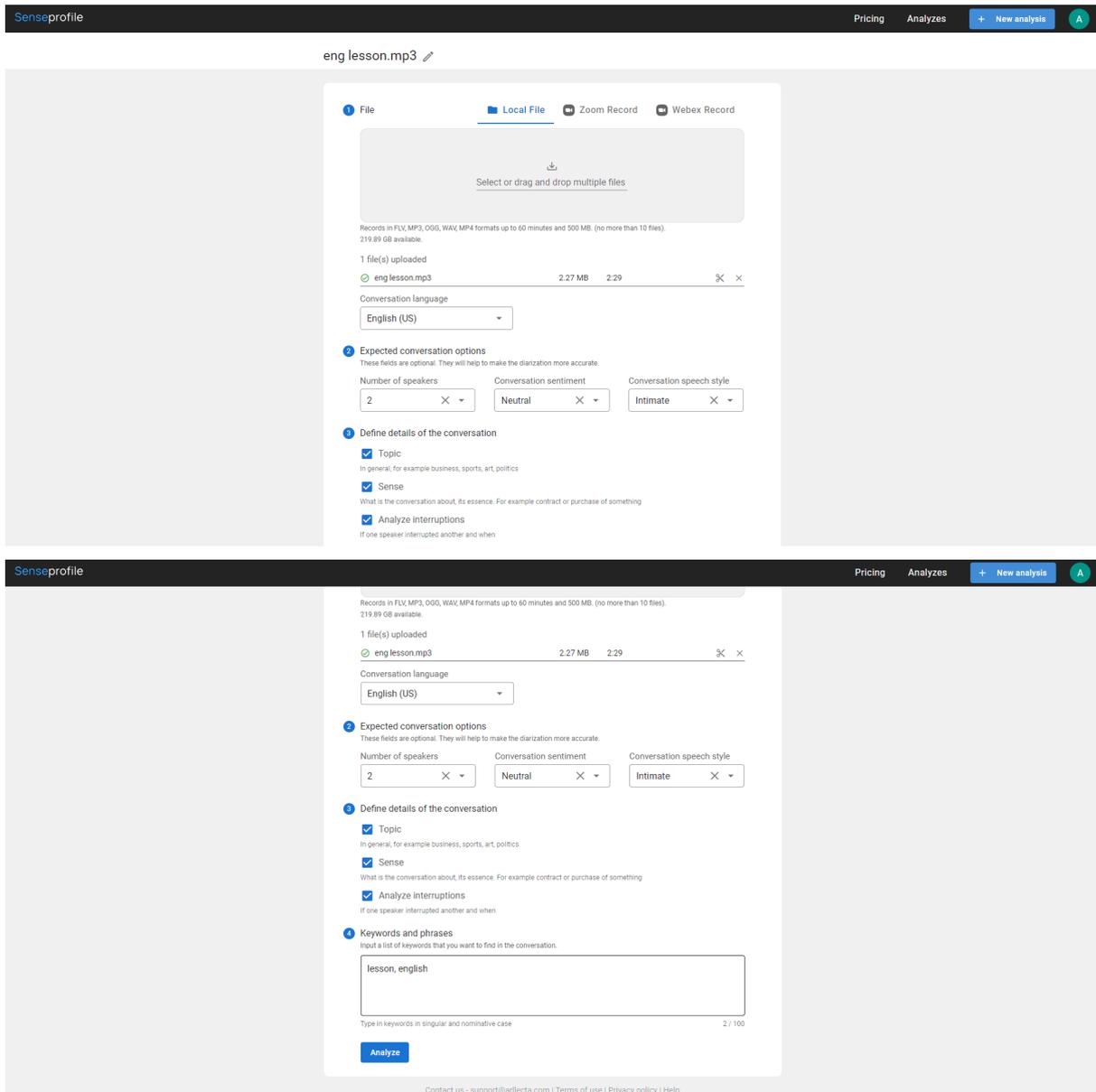
1. Upload the file from your computer or Zoom account by selecting the appropriate tab (Local file or Zoom records). Specify the language of the downloaded file (Conversation language), there are 2 languages available for selection: English (US) and Russian (RU).
2. Specify expected conversation options that will help make recognition more accurate:

- Number of speakers
- Conversation sentiment
- Conversation speech style

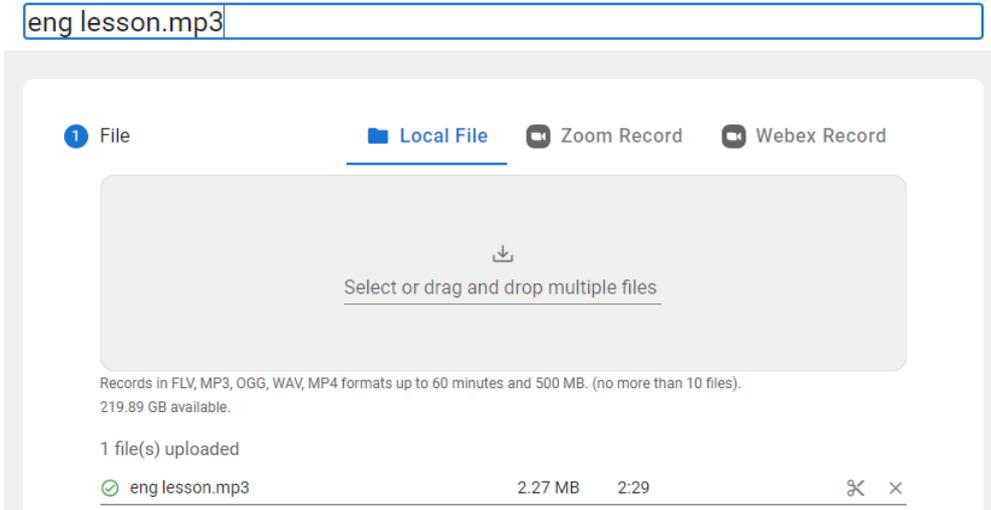
3. The third step is not available for unauthorised users and users with a Freemium plan.

4. Specify the keywords and phrases that you want to find in the conversation (Keywords and phrases). List them separated by commas, in the singular and nominative case (you can specify no more than 100 keywords and phrases).

The second, third and fourth steps are *optional*.

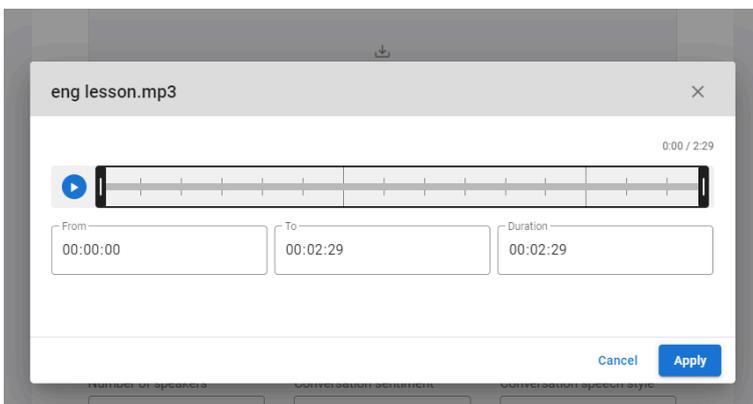
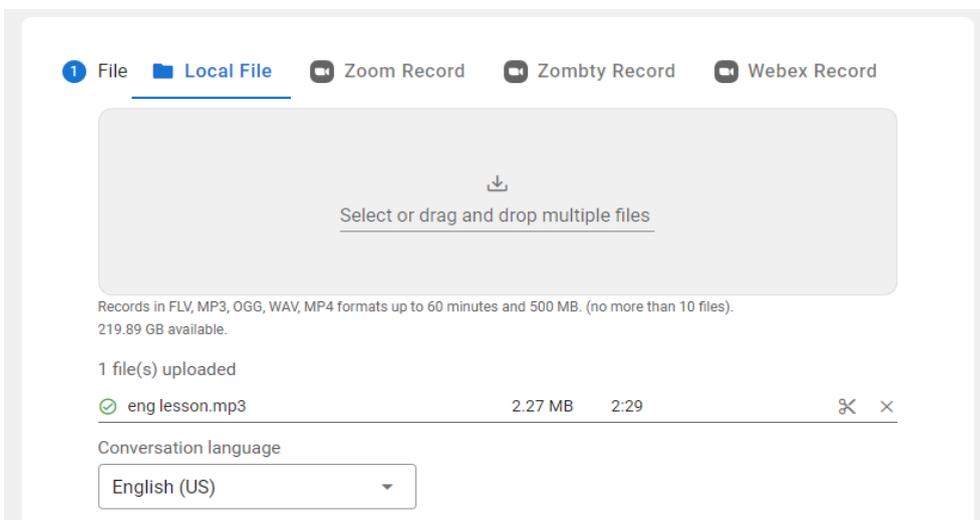


On the create a new analysis page, you can rename the analysis by simply clicking on its name.



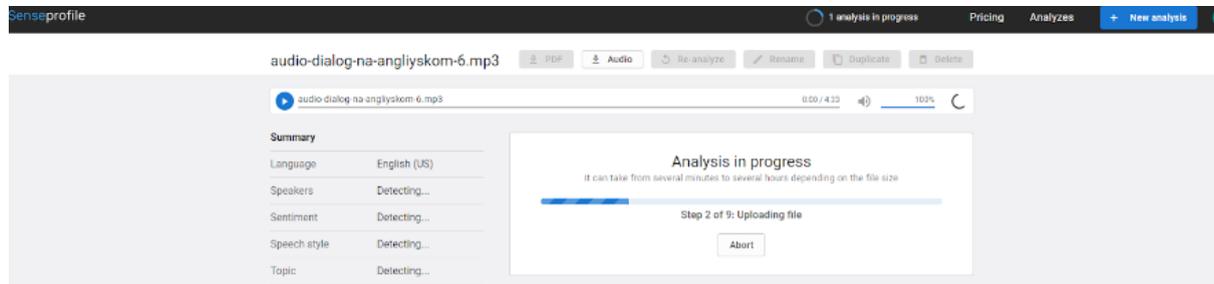
After downloading, you have the option to **trim the length** of the file. To do this, click on the scissors icon to open the file length editor. Select a range and click the Apply button.

If the file length does not fit your tariff plan, the file length will be cut off automatically.

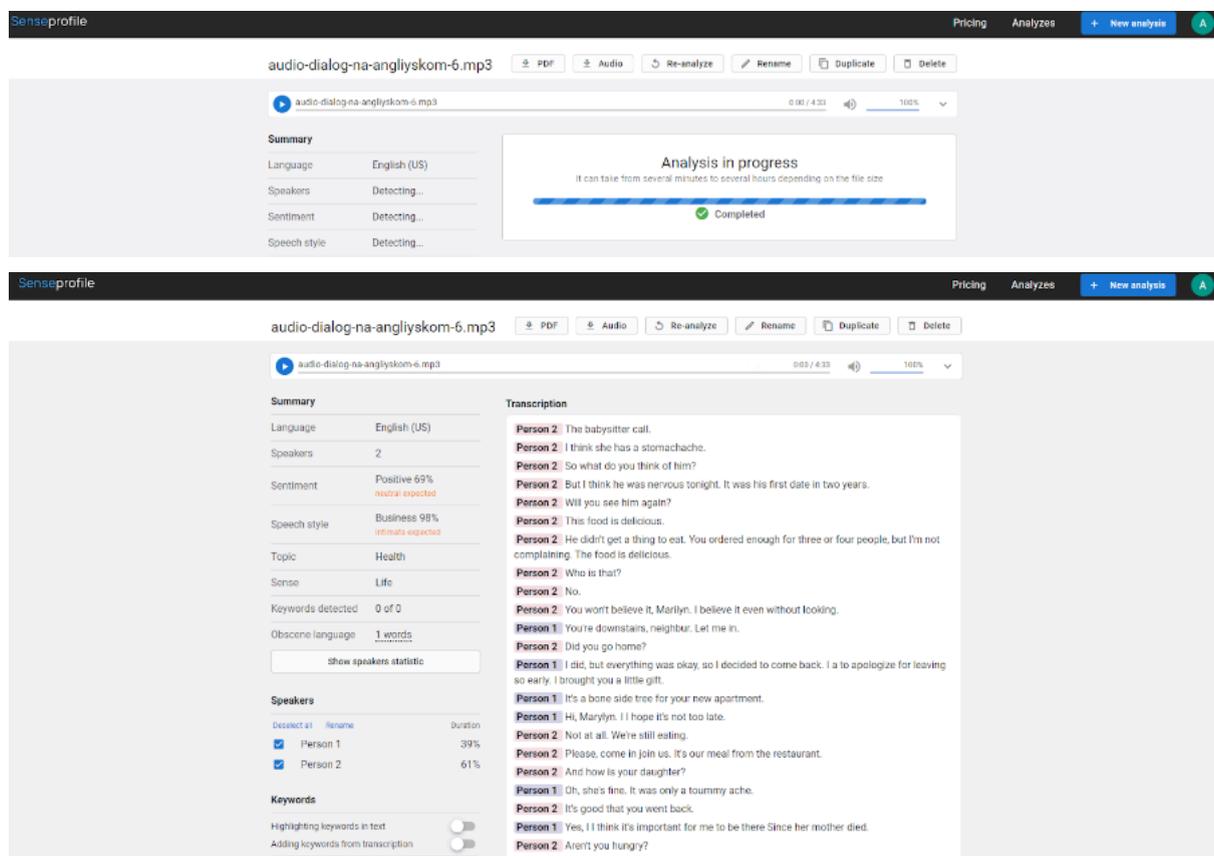


Click on the Analyze button at the bottom of the page to start the analysis.

The file goes through several stages of analysis, which are displayed on the page. until the status “In progress” changes to “Completed” and the results appear.



When the status “In progress” changes to “Completed”, the analysis results are displayed.



**Actions with the file** are available on the page:

- PDF - download the report
- Audio - download the original audio file
- Re-analyze - allows you to change parameters and run re-analysis
- Rename - allows you to change the name of the analysis
- Duplicate - creating a copy of the analysis
- Delete - deleting analysis

A second-by-second breakdown of speakers opens under the player; you can change the display scale and show the selected replica in the transcription.



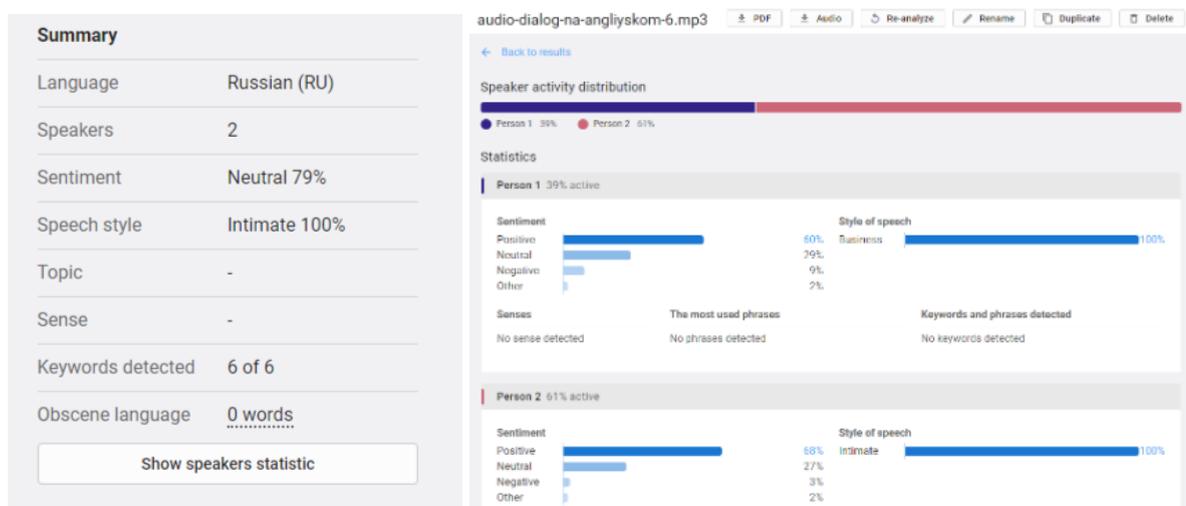
## Transcription

A transcription of the analyzed audio file is displayed, divided by speaker. When you hover over any word, the timestamp of the word in the audio file is displayed.

## Summary

Brief summary of the analysis:

Language, Speakers, Sentiment, Speech style, Topic, Sense, Keywords detected, Obscene language, speaker statistics.



## Speakers

Percentage of each speaker talking. You can select speakers who will be reflected in the transcription.

### Summary

Language	English (US)
Speakers	2
Sentiment	Positive 69% <i>neutral expected</i>
Speech style	Business 98% <i>intimate expected</i>
Topic	Health
Sense	Life
Keywords detected	0 of 0
Obscene language	1 words

Show speakers statistic

### Speakers

	Deselect all	Rename	Duration
<input type="checkbox"/>	Person 1		39%
<input checked="" type="checkbox"/>	Person 2		61%

### Transcription

**Person 2** The babysitter call.

**Person 2** I think she has a stomachache.

**Person 2** So what do you think of him?

**Person 2** But I think he was nervous tonight. It was his first date in two years.

**Person 2** Will you see him again?

**Person 2** This food is delicious.

**Person 2** He didn't get a thing to eat. You ordered enough for three or four people, but I'm not complaining. The food is delicious.

**Person 2** Who is that?

**Person 2** No.

**Person 2** You won't believe it, Marilyn. I believe it even without looking.

**Person 2** Did you go home?

**Person 2** Not at all. We're still eating.

**Person 2** Please, come in join us. It's our meal from the restaurant.

**Person 2** And how is your daughter?

**Person 2** It's good that you went back.

**Person 2** Aren't you hungry?

**Person 2** Lots of food left.

**Person 2** And Joy. I'm going to excuse myself. I have a lot of work to do get ready for tomorrow.

**Person 2** She's going to a fashion show here in the city tomorrow. She's sleeping here, so she

Using the “Deselect all” and “Select all” buttons you can turn off and turn on the selection of all speakers, respectively.

### Speakers

	Select all	Rename	Duration
<input type="checkbox"/>	Person 1		39%
<input type="checkbox"/>	Person 2		61%

### Speakers

	Deselect all	Rename	Duration
<input checked="" type="checkbox"/>	Person 1		39%
<input checked="" type="checkbox"/>	Person 2		61%

To rename speakers, click on the Rename button.

### Speakers

	Deselect all	Rename	Duration
<input checked="" type="checkbox"/>	Person 1		39%
<input checked="" type="checkbox"/>	Person 2		61%

### Speaker renaming

1	<input type="text" value="Anna"/>	✕
2	<input type="text" value="Ivan"/>	✕

Cancel
Save

Keywords detected 0 of 0

Obscene language 1 words

Show speakers statistic

**Speakers**

Deselect all	Rename	Duration
<input checked="" type="checkbox"/>	Anna	39%
<input checked="" type="checkbox"/>	Ivan	61%

**Keywords**

Ivan No.

Ivan You won't believe it, Marilyn. I believe it even without looking.

Anna You're downstairs, neighbor. Let me in.

Ivan Did you go home?

Anna I did, but everything was okay, so I decided to come back. I a to apologize for leaving so early. I brought you a little gift.

Anna It's a bone side tree for your new apartment.

Anna Hi, Marylyn. I I hope it's not too late.

Ivan Not at all. We're still eating.

Ivan Please, come in join us. It's our meal from the restaurant.

Ivan And how is your daughter?

Anna Oh, she's fine. It was only a toummy ache.

Ivan It's good that you went back.

## Keywords

Highlight key words/phrases in the transcription to see matches.

enseprofile Pricing Analyzes + New analysis

Keywords detected 4 of 4

Obscene language 0 words

Show speakers statistic

**Speakers**

Deselect all	Duration
<input checked="" type="checkbox"/>	Person 1 52%
<input checked="" type="checkbox"/>	Person 2 48%

**Keywords**

Highlighting keywords in text

Create custom selection

time, rate, sky, digital

Re-check keywords

Contact us - support@artilecta.com | Terms of use | Privacy policy

Person 1 Credit. In.

Person 2 Where did you get one of these? Got an application in the...

Person 1 Well.

Person 2 Did you get?

Person 1 In the first boys.

Person 2 Times are changing, and having a credit card helps you build a credit... Control spending and even buy things that you can't pay with. Like the plane ticket I got recently.

Person 1 Plane.

Person 2 My roommate and I are going to Hawaii over the school. Out. Of course. I need some new clothes for that.

Person 1 Don't wanna hear it. How does having a student credit card control? Sounds like you spent yourself into a whole... Student credit cards just lead to impulse spending. As I can see. And the interest rates of student credit cards are...

Person 2 Sky.

Person 1 If you miss a...

Person 2 That rates.

Person 1 Just...

Person 2 The credit card has a credit limit.

Person 1 Of twenty thousand.

Person 2 Have a not quite that high.

Person 1 I've heard.

Person 2 Did I tell you? We now get digital. Over a hundred channels. Oh, and here's a birthday present, a new M. P. three player.

Person 1 No, don't tell... On the credit card. Listen.

You can add new keywords. To do this, enter words into the text field or enable the selection of words from the transcription using the Adding keywords from transcription switch, click on any word in the transcription, it will be added to the keywords text field.

**Keywords**

Highlighting keywords in text

Adding keywords from transcription

good, family, morning, important

Type in keywords in singular and nominative case or 4 / 100 adding from transcription

Re-check keywords

Anna Oh, she's fine. It was only a toummy ache.

Ivan It's good that you went back.

Anna Yes, I I think it's important for me to be there Since her mother died.

Ivan Aren't you hungry?

Anna As a matter of fact, I am hungry.

Ivan Lots of food left.

Anna Mm. This is delicious.

Ivan And Joy. I'm going to excuse myself. I have a lot of work to do get ready for tomorrow.

Anna Nice meeting by marylin.

Ivan She's going to a fashion show here in the city tomorrow. She's sleeping here, so she won't have to travel from Riverdale in the morning.

Ivan The whole steuart family is close.

Click on the Re-check keywords button to re-search for keywords in the audio.

Create custom selection to highlight selected words. To do this, click on the desired words (which you entered in the Keywords text field) and click on the Highlight selected button. If matches were found, the words will be highlighted in orange in the transcription.

## Authorization

You can get to the authorization and registration page in several ways:

1. If you are on SenseProfile.com:

To log in, click on the login button located in the upper right corner.

2. If you are on the Pricing, Analyzes page:

Click on the Sign up button to go to the authorization page.

**Plans**

	Freemium	Standart	Standart Plus	Premium
	Current plan	10\$ per month	19\$ per month	99\$ per month
Requests per month	10	100	200	500
Maximum duration of each analyzed record	2 minutes	5 minutes	10 minutes	60 minutes
Storage space	50 MB	1 GB	10 GB	100 GB
File storage time	30 days	While the subscription is valid	While the subscription is valid	While the subscription is valid
Tonality	✓	✓	✓	✓
Export result as PDF	✓	✓	✓	✓
Keyphrases search	✓	✓	✓	✓
Extra Storage	-	✓	✓	✓
Topic	-	✓	✓	✓
Sense	-	-	✓	✓
Interruptions	-	-	-	✓

[Sign up](#) to get 10 requests for free

On the Log in page that opens, enter your email address and password. To log in, click on the Log in button. After successful authorization, a page with all analyzes will open.

If you want to return to the Senseprofile main page, click on the Learn more button.

**Senseprofile**  
Speech analytics

Download or integrate audio recordings of a conversation of one or a group of people and listen to the participants by mood, keywords and phrases, semantic content and much more.

[Learn more](#)

**Log in**

Email

Password  [Show](#)

[Forgot password?](#)

[Log in](#)

[Don't have an account? Register](#)

## Registration

If you do not have an account yet, please register by clicking on the Register button on the Log in page. Fill out all the required fields and confirm your agreement with the terms of use of the service. After clicking on the Create account button, you will be registered and authorized.

An email with instructions and a link to confirm your account will be sent to the email address you entered. Users with unverified email have a limitation - they cannot analyze more than one file. Confirm your email and the Freemium plan will become available to you.

**Senseprofile**  
Speech analytics

Download or integrate audio recordings of a conversation of one or a group of people and listen to the participants by mood, keywords and phrases, semantic content and much more.

[Learn more](#)

**Create an account to use Senseprofile**

First name

Last name

Email

Password  [Show](#)

I agree with [Terms of use](#) and [Privacy policy](#)

[Create account](#)

[Already have an account? Log in](#)

## Password recovery

To recover your account password, click Forgot password on the Log in page. On the page that opens, enter the e-mail that you used when registering for your account. Next, follow the instructions sent by email to restore access.

Password recovery

Type the email you used when registering and we will send instructions to reset your password.

Email

[SEND INSTRUCTION](#)

Back to [Sign in](#) or [Create a new account](#)

Password recovery

Instructions to reset your password will be sent to [\[redacted\]@\[redacted\].com](#). Please check the email.

[BACK TO SIGN IN](#)

When you click on the link from the email, you will be taken to the password change screen - here you need to enter a new password that will be used to log in. The password must consist of at least 8 characters, at least one of which must be special.

## Changing tariff plan

To change your tariff plan, go to the Pricing page. By default, you have a Freemium plan available.

If you switch from one tariff plan to another, then payment for the new tariff plan will need to be made immediately. After payment, the new tariff plan will begin to apply.

Upgrading from a higher tariff plan to Freemium is carried out instantly, but the previous tariff plan will be valid until the end date of the subscription.

	Freemium	Standart	Standart Plus	Premium
	✓ Current plan	10\$ per month	19\$ per month	99\$ per month
Requests per month	10	100	200	500
Maximum duration of each analyzed record	2 minutes	5 minutes	10 minutes	60 minutes
Storage space	50 MB	1 GB	10 GB	100 GB
File storage time	30 days	While the subscription is valid	While the subscription is valid	While the subscription is valid
Tonality	✓	✓	✓	✓
Export result as PDF	✓	✓	✓	✓
Keyphrases search	✓	✓	✓	✓
Extra Storage	—	✓	✓	✓
Topic	—	✓	✓	✓
Sense	—	—	✓	✓
Interruptions	—	—	—	✓

← ARLECTA PTE. LTD.

Подписаться на Premium  
**99,00 \$** раз в  
 месяц  
 AI-centered Speech Analytics service

### Оплатить картой

Эл. почта

Данные карты

1234 1234 1234 1234 VISA

MM / ГГ Код CVV/CVC

Имя владельца карты

Имя, фамилия

Страна или регион

Россия

**Подписаться**

Подтверждая подписку, вы тем самым разрешаете компании ARLECTA PTE. LTD. списывать с вашего счета будущие платежи согласно условиям компании. Отменить подписку можно в любой момент.

## Buying additional storage space

Once your account reaches its storage limit, you can purchase additional storage one-time from the Pricing page. Select a package offer or enter your own value to purchase space. Click on the Add for... button. and make the payment. After successful payment, your storage space will increase.

## Additional storage space

When your account reaches its storage limit, you can pay for an extra space

Exact number

Add  MB GB TB

Ready-made values

100  
MB

1  
GB

10  
GB

100  
GB

1  
TB

**Add for 50\$**

Selected value will be added to your existing storage after payment.

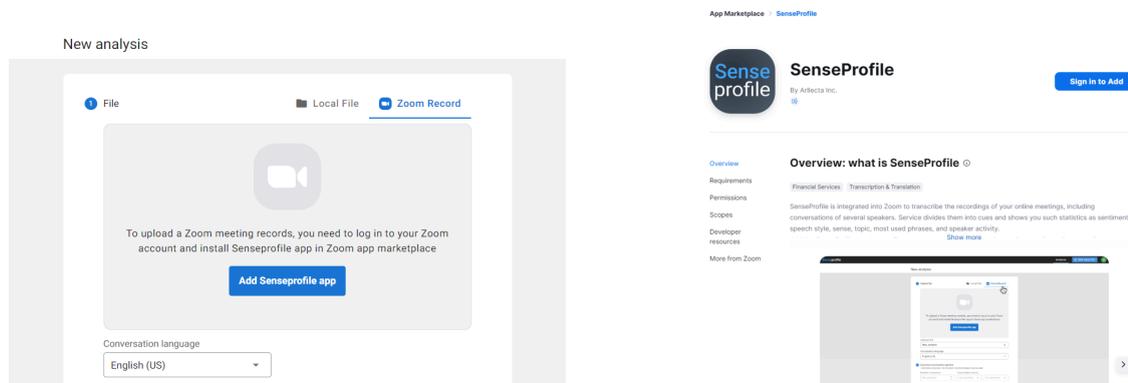
## File analysis

Authorized users who have purchased a tariff plan (Standard, Standart Plus, Premium), when downloading a file in the third step, can select the details of the conversation (Define details of the conversation): Topic, Sense (only for Standard Plus, Premium plans), Analyze interruptions (only for the Premium plan).

- 3 Define details of the conversation
- Topic  
In general, for example business, sports, art, politics
  - Sense  
What is the conversation about, its essence. For example contract or purchase of something
  - Analyze interruptions  
If one speaker interrupted another and when

## Zoom Records

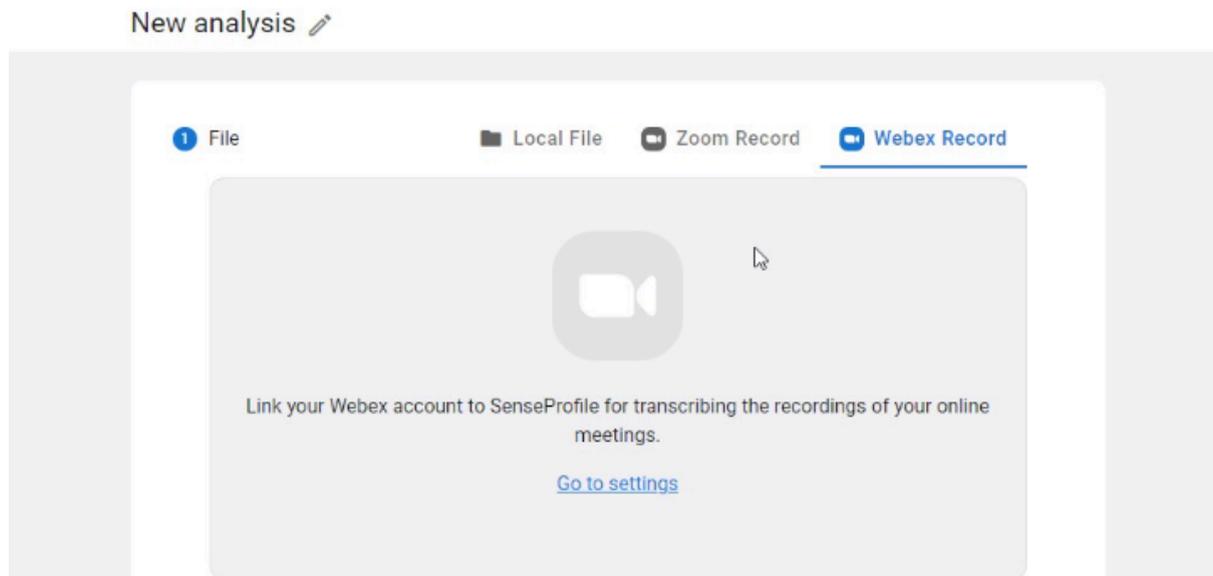
To analyze meeting recordings, connect SenseProfile to Zoom by clicking on the Add SenseProfile app button.



After connecting your account, a list of available meeting recordings will appear in the Zoom records tab. They can be selected for sending for analysis by clicking on the Upload button next to the name. When you hover your cursor over a recording from Zoom that you have already sent for analysis, in addition to the Upload button, you will see an Open button, which will take you to the analysis page for this file.

## Webex Records

To analyze your recordings, connect your SenseProfile to your Webex account by clicking the Go to settings button. On the Account settings page in the Webex account block, click the Go to Webex account button, and then log in to the Webex platform.



## Zoom account

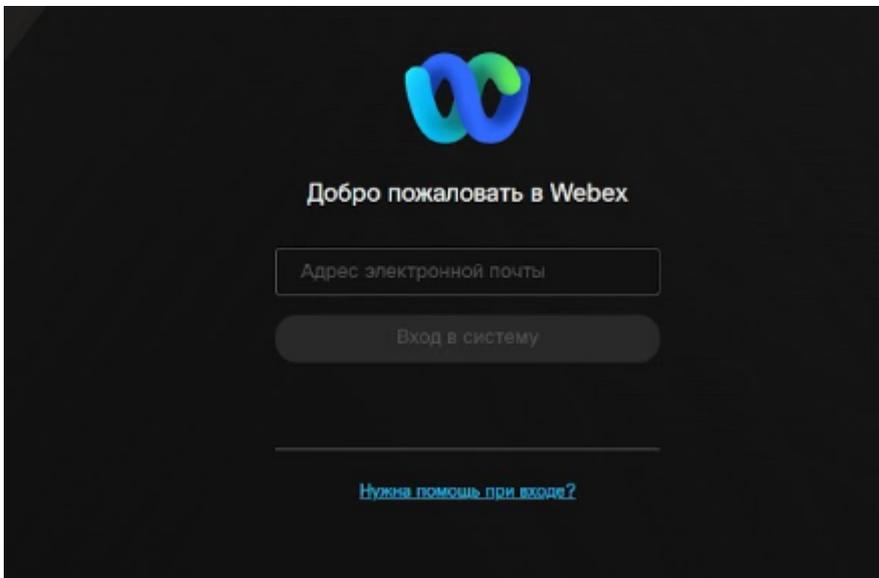
All the information about the application, as well as links to documentation and support can be found on the Zoom Senseprofile integration page. If the service does not work as expected - please [contact us](#). To remove an application, click the Remove button at the bottom of the page.

[Go to Zoom account](#)

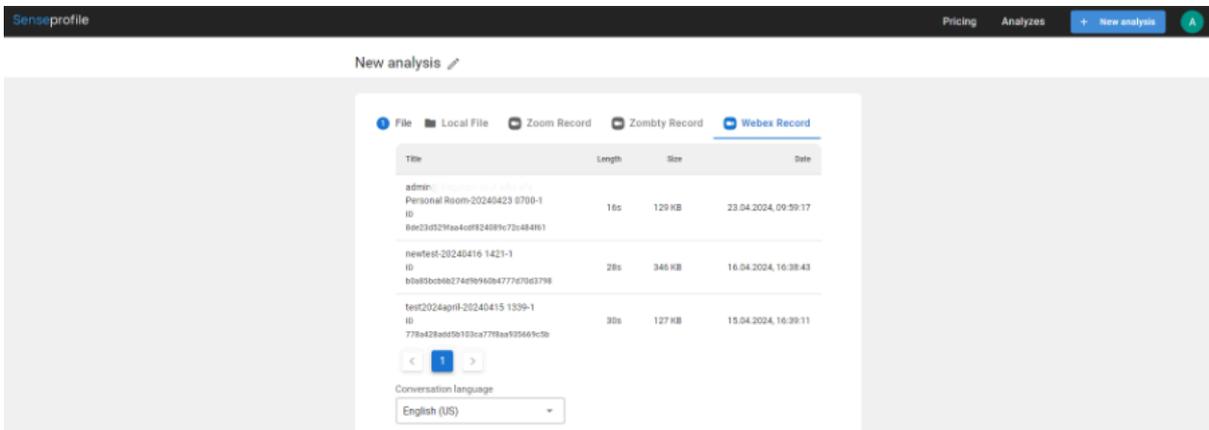
## Webex account

Link your Webex account to SenseProfile for transcribing the recordings of your online meetings.

[Go to Webex account](#)

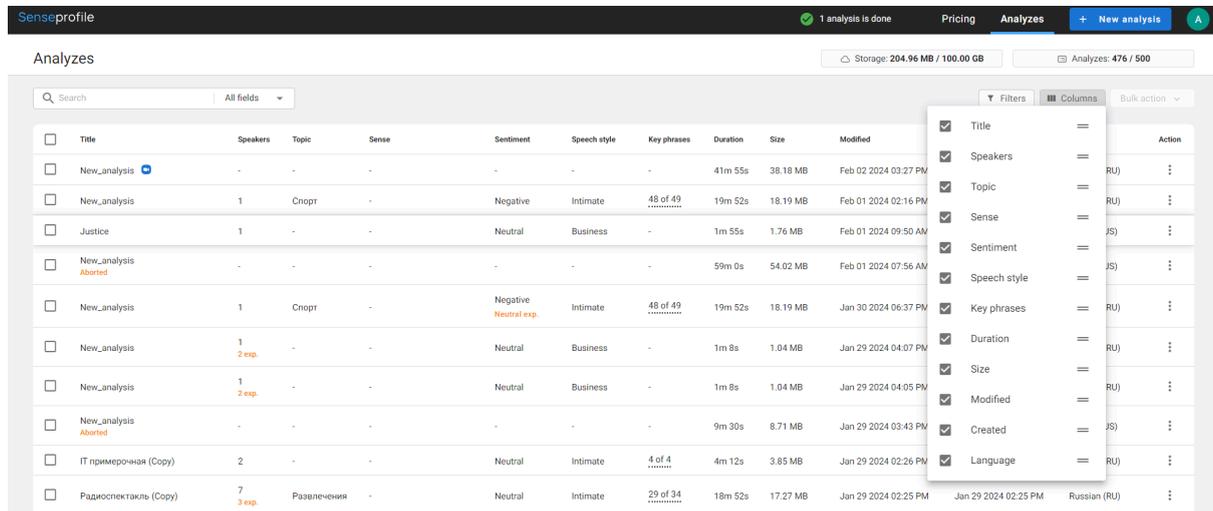


Once your account is successfully connected to Webex, you can begin creating a new analysis. To do this, go to Webex Records on the New Analysis page and select a record.



## Analysis library

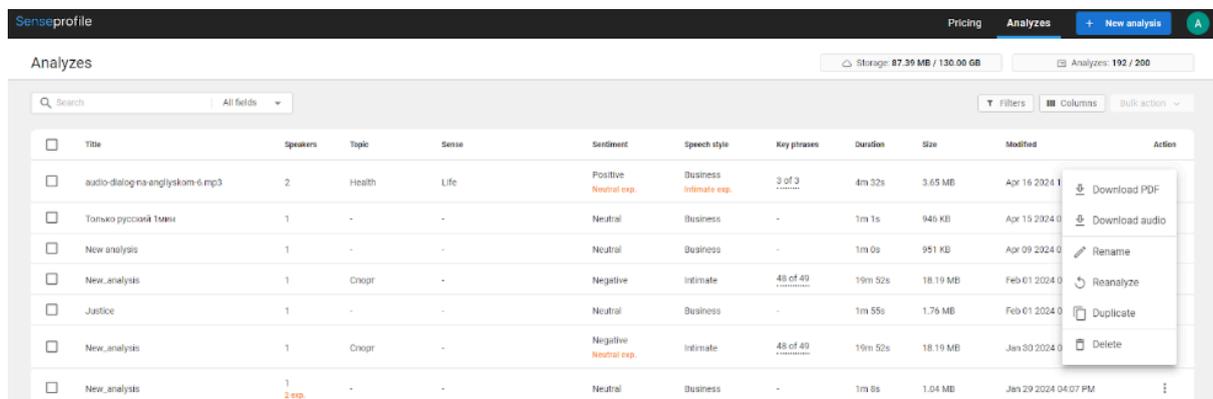
The Analyzes tab contains all the analyzes you have conducted previously or are in progress. Columns displayed in the table can be removed/added by clicking on Columns. A total of 12 columns are available: Title, Speakers, Topic, Sense, Sentiment, Speech style, Key phrases, Duration, Size, Modified, Created, Language.



The screenshot shows the 'Analyze' interface with a table of analysis results. A 'Columns' dropdown menu is open, showing a list of columns with checkboxes and a column width indicator. The table columns are: Title, Speakers, Topic, Sense, Sentiment, Speech style, Key phrases, Duration, Size, Modified, and Action. The dropdown menu includes: Title, Speakers, Topic, Sense, Sentiment, Speech style, Key phrases, Duration, Size, Modified, Created, and Language.

Title	Speakers	Topic	Sense	Sentiment	Speech style	Key phrases	Duration	Size	Modified	Action
New_analysis	-	-	-	-	-	-	41m 55s	38.18 MB	Feb 02 2024 03:27 PM	
New_analysis	1	Спорт	-	Negative	Intimate	48 of 49	19m 52s	18.19 MB	Feb 01 2024 02:16 PM	
Justice	1	-	-	Neutral	Business	-	1m 55s	1.76 MB	Feb 01 2024 09:50 AM	
New_analysis <i>Aborted</i>	-	-	-	-	-	-	59m 0s	54.02 MB	Feb 01 2024 07:56 AM	
New_analysis	1	Спорт	-	Negative <i>Neutral exp.</i>	Intimate	48 of 49	19m 52s	18.19 MB	Jan 30 2024 06:37 PM	
New_analysis	1 2 exp.	-	-	Neutral	Business	-	1m 8s	1.04 MB	Jan 29 2024 04:07 PM	
New_analysis	1 2 exp.	-	-	Neutral	Business	-	1m 8s	1.04 MB	Jan 29 2024 04:05 PM	
New_analysis <i>Aborted</i>	-	-	-	-	-	-	9m 30s	8.71 MB	Jan 29 2024 03:43 PM	
IT примерочная (Copy)	2	-	-	Neutral	Intimate	4 of 4	4m 12s	3.85 MB	Jan 29 2024 02:26 PM	
Радиоспектакль (Copy)	7 3 exp.	Развлечения	-	Neutral	Intimate	29 of 34	18m 52s	17.27 MB	Jan 29 2024 02:25 PM	Russian (RU)

## Actions with analyzes



The screenshot shows the 'Analyze' interface with a table of analysis results. An 'Action' dropdown menu is open for the first row, showing options: Download PDF, Download audio, Rename, Reanalyze, Duplicate, and Delete.

Title	Speakers	Topic	Sense	Sentiment	Speech style	Key phrases	Duration	Size	Modified	Action
audio-dialog-na-angljskom-6.mp3	2	Health	Life	Positive <i>Neutral exp.</i>	Business <i>Intimate exp.</i>	3 of 3	4m 32s	3.65 MB	Apr 16 2024	Download PDF Download audio
Только русский 1мэн	1	-	-	Neutral	Business	-	1m 1s	946 KB	Apr 15 2024	Rename
New_analysis	1	-	-	Neutral	Business	-	1m 0s	951 KB	Apr 09 2024	Reanalyze
New_analysis	1	Спорт	-	Negative	Intimate	48 of 49	19m 52s	18.19 MB	Feb 01 2024	Duplicate
Justice	1	-	-	Neutral	Business	-	1m 55s	1.76 MB	Feb 01 2024	Delete
New_analysis	1	Спорт	-	Negative <i>Neutral exp.</i>	Intimate	48 of 49	19m 52s	18.19 MB	Jan 30 2024	
New_analysis	1 2 exp.	-	-	Neutral	Business	-	1m 8s	1.04 MB	Jan 29 2024 04:07 PM	

### Download PDF

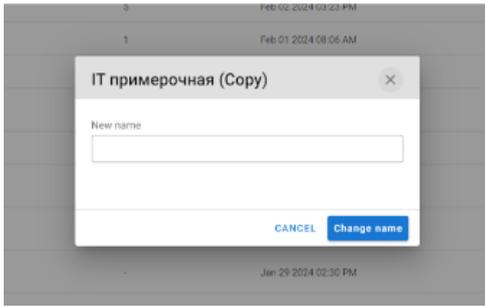
When you click on Download PDF, the analysis report will be downloaded in PDF format.

### Download audio

Clicking on Download audio will download the original audio file.

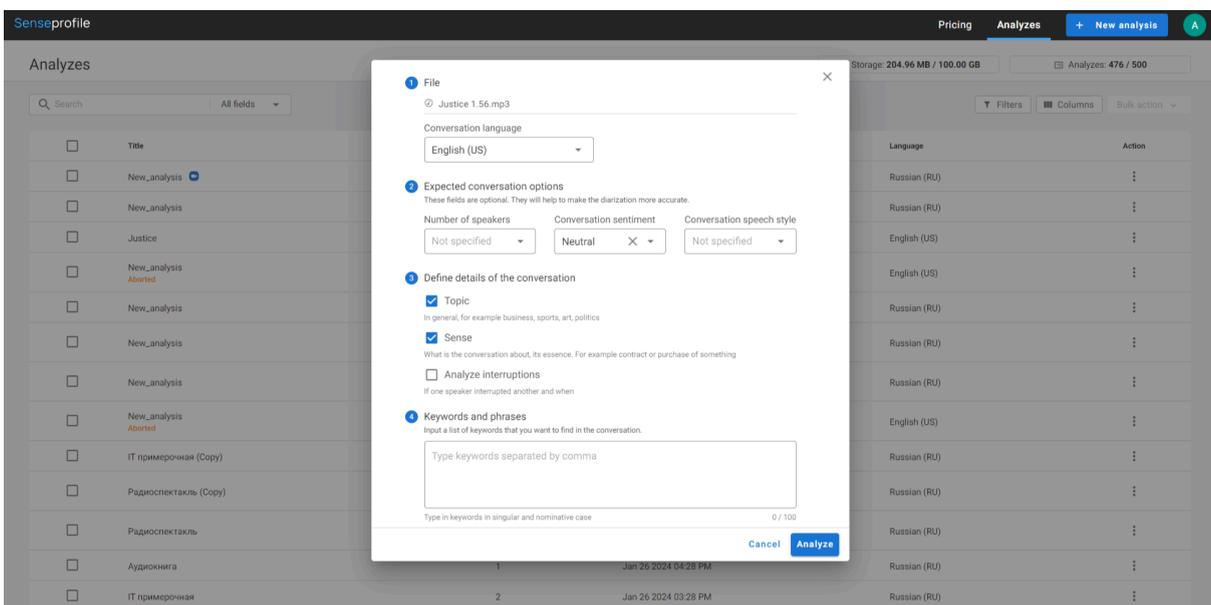
### Rename

Clicking Rename will open a modal window for renaming the analysis.



## Reanalyze

When you click on Reanalyze, a modal window will open where you can change the analysis settings: language, parameters, details and keywords.

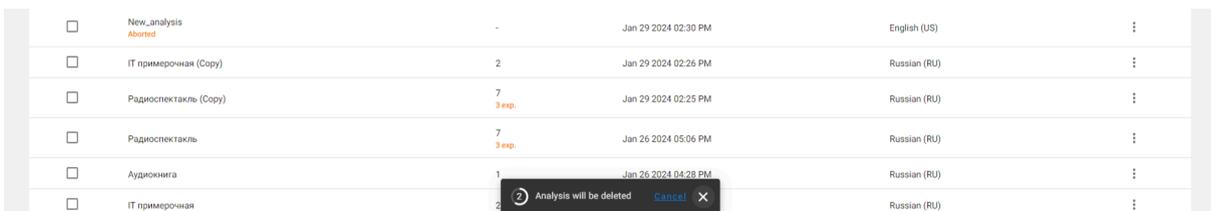


## Duplicate

Clicking Duplicate creates a copy of the analysis.

## Delete

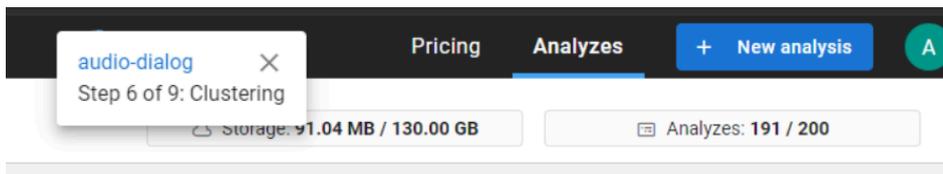
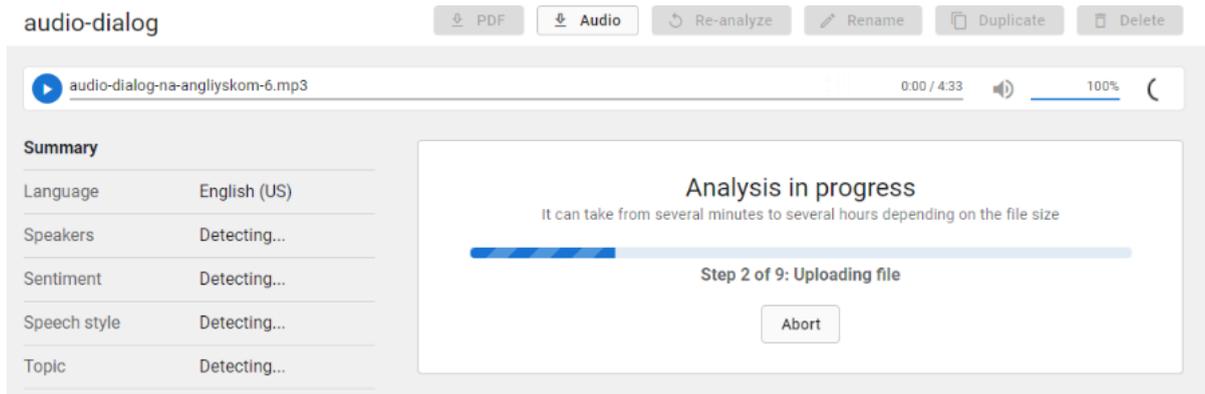
Clicking Delete deletes the selected analysis. The action can be canceled by clicking Cancel at the bottom of the page.



## Abort analysis

A started analysis can be interrupted in two ways:

- on the analysis page using the Abort button
- in the header of any section using a cross

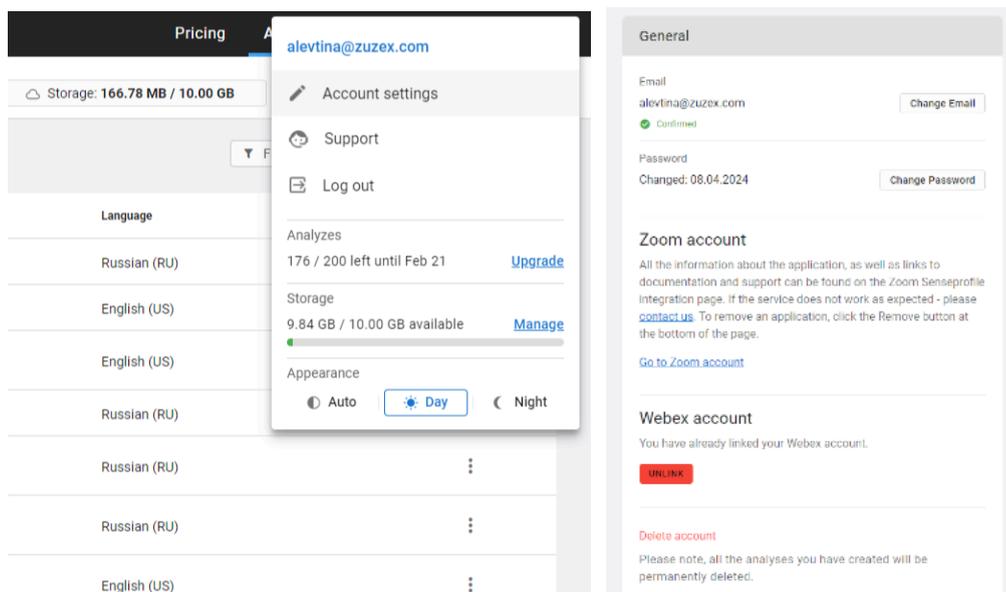


## Account settings

To get to your account settings, click on your profile avatar in the upper right corner. Click on Account settings.

In your account settings you can:

- change email
- change password
- set up Zoom account
- set up a Webex account
- delete account
- manage payments and subscriptions

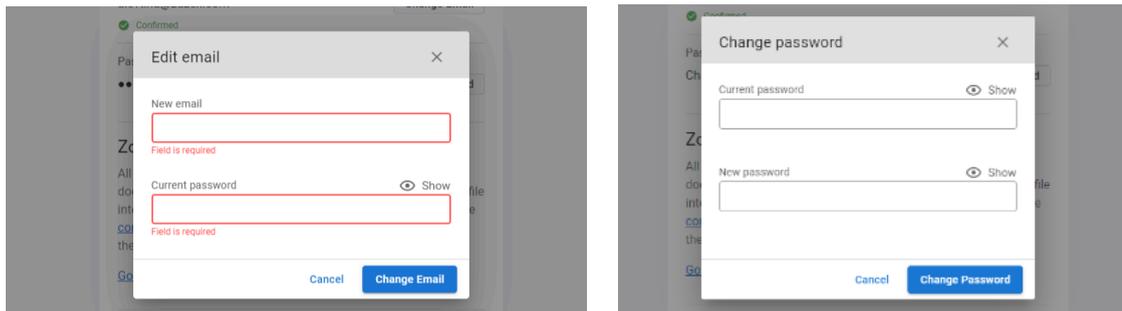


## Changing email and password

To change your account email and password, go to Account settings.

Click on the Change Email button to change your email. In the modal window that opens, enter the new email to which you want to link the account and the password for the account. An email will be sent to confirm your email, follow the link to complete the process of changing your email.

Click on the Change password button to change your account password. In the modal window that opens, enter your current password and your new password. Click the Change password button to complete the password change process.



## Zoom account

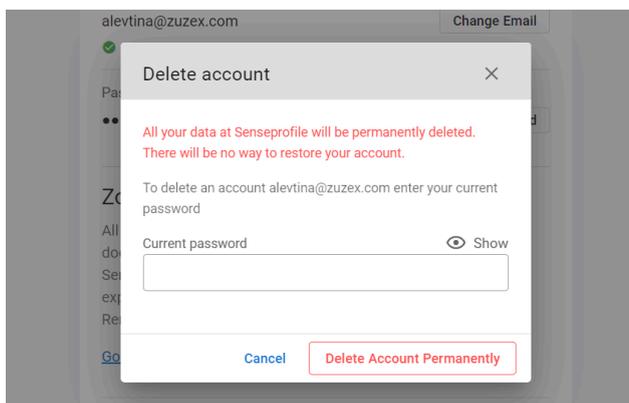
In Account settings you can manage your Zoom account (link or unlink your Zoom account from your profile in SenseProfile.com). To do this, click on the Go to Zoom account button. From the account settings page you can also get to the Support section. To do this, click on the contact us button.

## Webex account

In Account settings you can manage your Webex account (link or unlink your Webex account from your profile in SenseProfile.com). To do this, click on the Go to Webex account or Unlink button to unlink your account.

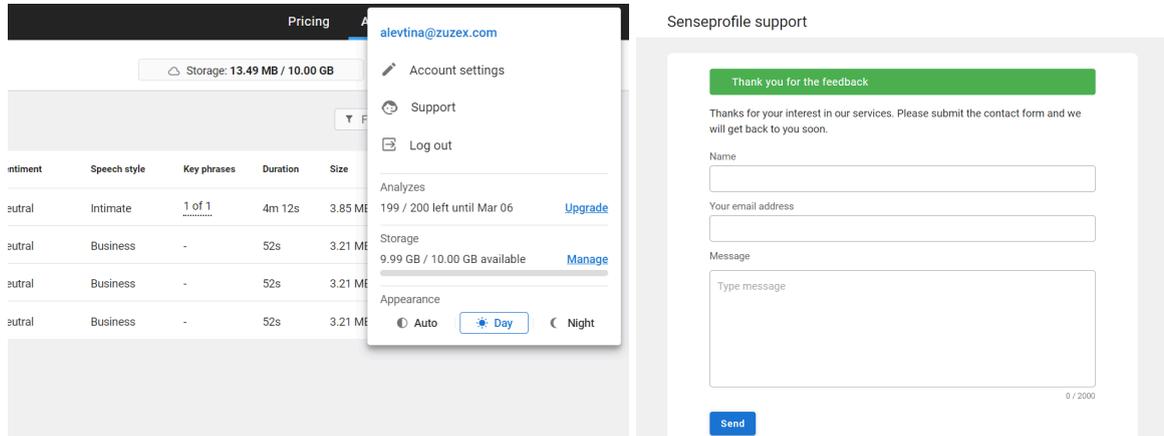
## Account deleting

In Account settings you can delete your profile. To do this, click on the Delete account button, in the modal window that opens, enter the account password and click on the Delete Account Permanently button. After this action, your account will be deleted forever.



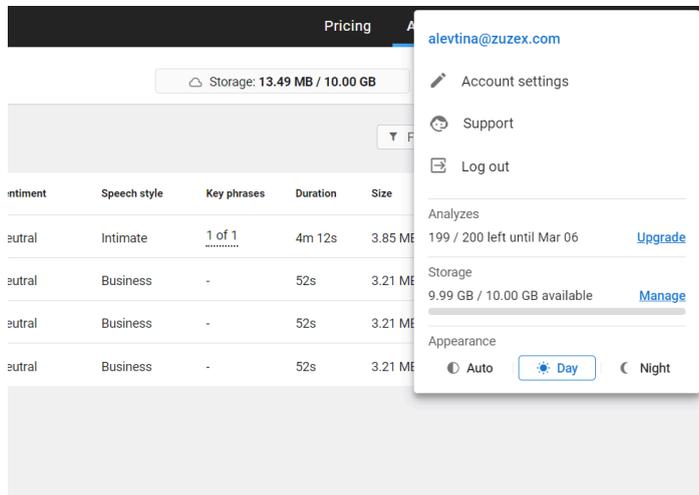
## Support

If you encounter any problems using SenseProfile or want to leave feedback, please contact our support team. To write a request, go to the Support section. On the support page that opens, fill out the contact form: Name, Your email address, Message. Click on the Send button. If the request is successfully sent, the message “Thank you for the feedback” will appear. The support service will contact you shortly and provide the necessary assistance.



## Customising the appearance of the site

To customize the site theme, click on your profile avatar in the upper right corner. There are three theme options (Appearance): Auto, Day, Night. When you select an automatic theme, the site will display the theme according to your time zone.



## Log out

To log out of your account, click on your profile avatar in the upper right corner and select Log out. After logging out of your account, the Log in page will open.